

the tools they are building into virtual-first care delivery and operations models. Bottom line—we believe having an AI strategy is table stakes and the investments and expertise of two industry leaders should be leveraged for the benefit of patients and healthcare organizations, rather than trying to reinvent the wheel.



Kent Dicks, CEO, [Life365](#)

Virtual-first tools and AI will be top of mind at HLTH 2025. The need for such tools is greatest in chronic care management to address diabetes, hypertension, COPD, obesity, and heart failure, which drive massive costs, especially among older populations and Veterans. With fewer doctors available, AI and virtual-first tools must step in to detect trends early, nudge patients toward compliance, and empower caregivers to intervene before conditions become more costly and critical.



Anna Dover, PharmD, BCPS, Senior Director, Editorial Content, [FDB](#) (First Databank, Inc.)

I'm looking forward to seeing more about how clinical decision support is evolving into a true partner in care. Instead of overwhelming clinicians with alerts, newer CDS tools surface the most meaningful insights at the right moment. By drawing on richer patient data—labs, treatment history, and more—these tools deliver precise, personalized guidance that feels natural, not intrusive. The result: greater clinician confidence, reduced burden, and better outcomes for patients.

Brian Drozdowicz, Chief Revenue Officer, [PointClickCare](#)

I believe we will see a turning point where value-based care and intelligent technology finally converge to redefine how patients navigate the healthcare system. The future lies in